



System Requirements

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Internet Access

Since VIIS is a Web-based application, you will need reliable Internet access, preferably with a dedicated connection, to access VIIS.

A modem connection will also work, but will perform more slowly. Using modem access with a cellular phone is not recommended. This type of connection is expensive and too unreliable to support a Web application.

Hardware Requirements

- The following are minimum hardware requirements for accessing VIIS:
- Pentium 100 MHz computer (500 MHz or higher recommended).
- 32 MB RAM (64 MB or higher recommended).
- 500 MB free disk space.
- Screen display set at a minimum of 800 x 600 resolution and 256 colors.
- Mouse.

Software Requirements

- Internet Browser software:
 - Microsoft® Internet Explorer, version 5.0 or higher, is strongly recommended. Internet Explorer version 4.0 will work provided it is equipped with all security upgrades.
 - Netscape® version 4.7x is compatible for use with VIIS.
- Windows® 95 and all subsequent Windows® versions.
- Adobe Acrobat Reader® 6.0 or higher.
- For networked computers, port 443 of the network firewall must be open for outgoing HTTPS (secure HTTP). To verify, try typing the VIIS Web address on your Internet browser:
<https://www.viis.vdh.virginia.gov>. If you are unable to access the site, contact your network administrator.